

Dealer Communication



February 22, 2012

Read if Red	DEALER PRIN	GENERAL MGR	SALES MGR	CPO MGR	SERVICE MGR	PARTS MGR	WARRANTY MGR	ABS
From: Audi After Sales Mark Allen				Action Required: NO		Deadline: N/A		

Audi Collision Position Statement of Repair Recycled Parts

To promote and maintain its rigorous standards of quality and safety, Audi provides collision repair centers with critical information pertaining to collision repair and parts replacement on Audi vehicles. Audi does not support the repair of Audi vehicles with recycled vehicle parts or assemblies. This is of particular concern for any parts and assemblies which are welded, riveted or bonded to or part of the vehicle structure during the manufacturing process. Audi does not approve the replacement of structural panels, members, or assemblies (e.g., clipping or partial clipping) with recycled parts for Audi vehicles.

Body sectioning of any type is not an acceptable method of repair on any Audi vehicle, for the following reasons:

- The process presents repair issues with regard to fit, finish, vehicle alignment, functionality, and reliability.
- The process does not meet Audi standards for corrosion protection and construction.
- Body sectioning modifies the strength and safety of the original vehicle design.
- The process increases vehicle noise, vibration, harshness, and the risk of water leaks.
- Body sectioning raises issues of warranty and quality and may depreciate the value of the vehicle.
- Body sectioning is not covered under the Audi new vehicle limited warranty.
- Damage to or failure of an Audi part caused by body sectioning or improper repair is not covered under the Audi new vehicle limited warranty.

of ATTACHMENT(S): 0

Dealer personnel will receive this material via email by 9:30am on **Thursday, February 23rd**.