



STATEMENT

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IMMEDIATE RELEASE

USE OF RECONDITIONED COLLISION PARTS

DEARBORN, Mich. – The use of reconditioned collision parts to repair collision damage to vehicles raises concerns about warranty and quality.

Reconditioned collision parts are not covered by Ford Motor Company's new vehicle service part or corrosion warranty, or any variety of the Ford Extended Service Plan. In addition, any damage to or failure of a Ford part caused by the installation or improper performance of a reconditioned part is not covered by Ford Motor Company's new vehicle service part or corrosion warranty, or any variety of the Ford Extended Service Plan.

However, the use of a reconditioned collision part for collision repair does not, in itself, void Ford Motor Company's new vehicle service part or corrosion warranty, or any variety of the Ford Extended Service Plan. Warranty coverages for the rest of the vehicle, excluding the reconditioned part itself, remain in effect.

Most reconditioned parts are factory rejects – new-vehicle production parts from vehicle manufacturers rejected because of quality defects. The extent of defects ranges widely, as do the techniques used by remanufacturers to re-process the parts prior to sale.

Ford believes the interests of vehicle owners and collision repairers are best protected when Genuine Ford Original Equipment collision replacement parts are used to repair collision damage.

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Collision Repair Note

Recycled, salvaged, aftermarket and reconditioned parts (including body parts, wheels and safety restraint components) are not authorized by Ford. Departure from the instructions provided in the Ford Workshop Manual, including alternate repair methods or the use of substitute components, risks compromising crash safety. Failure to follow these instructions may adversely affect structural integrity and crash safety performance, which could result in serious personal injury to vehicle occupants in a crash.

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