



STATEMENT

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IMMEDIATE RELEASE

STRUCTURAL REPAIRS FOR FORD VEHICLES

DEARBORN, Mich. – Ford Motor Company recommends that repairs to structural components – including frames, rails, aprons and body panels – only be completed using Ford-recommended repair procedures and factory-supplied parts.

Repair procedures are available in vehicle-specific Service Manuals, Body Repair Manuals, Technical Service Bulletins and Instruction Sheets (which accompany factory-supplied replacement parts). Repairers should contact their Ford-Lincoln-Mercury wholesale parts dealer for information on how to obtain these reference materials.

Where no factory-supplied repair information is available, repairs should be made at existing joints or seams with factory-supplied replacement parts using repair procedures that duplicate factory assembly processes/techniques.

The structural component repair procedures and repair-specific parts recommended by Ford have been validated through testing by Ford engineers to return repaired vehicles to the intended level of form, function, performance and safety as our engineers originally specified.

Alternative structural component repair procedures and/or parts recommended by others are not endorsed by Ford, and Ford cannot be certain these alternative structural component repair procedures and/or parts will return vehicles to deliver the intended level of form, function, performance and safety as our engineers originally specified. Should alternative structural component repair procedures and/or parts be used, repairers should be aware of the potential liability they incur.

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Collision Repair Note

Recycled, salvaged, aftermarket and reconditioned parts (including body parts, wheels and safety restraint components) are not authorized by Ford. Departure from the instructions provided in the Ford Workshop Manual, including alternate repair methods or the use of substitute components, risks compromising crash safety. Failure to follow these instructions may adversely affect structural integrity and crash safety performance, which could result in serious personal injury to vehicle occupants in a crash.

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