



Date: October 31, 2025

To: Collision Repair Industry

Position Statement: Pre- and Post-Repair Diagnostic Scanning

Mazda vehicles are equipped with numerous electronic systems and components designed to enhance performance, safety, and functionality. Due to the complexity of these systems, it is essential that any vehicle involved in a collision undergo both a pre-repair and post-repair diagnostic scan with a genuine Mazda scan tool, regardless of whether a warning light or malfunction indicator is illuminated or not.

A pre-repair scan helps identify diagnostic trouble codes (DTCs) or system malfunctions that may not be immediately visible. This allows repairers to develop accurate repair estimates and plan for necessary procedures prior to beginning work. A post-repair scan is required to confirm that all systems are operating correctly, properly calibrated, and free of DTCs after repairs are completed.

Mazda North American Operations requires both pre- and post-repair scans to ensure vehicles are safely and accurately restored to proper working condition. These scans verify that all electronic systems and components are communicating and functioning properly with no DTCs present.

Mazda's technical information, including Bodyshop Manuals, Service Manuals, and Technical Service Bulletins (TSBs), are available through online subscription at www.mazdaserviceinfo.com. To access this information, visit the website and navigate to the "MGSS (Service Information)" section, where subscription options and pricing details are provided.

Mazda is committed to customer safety and expects all collision repair professionals to adhere to these scanning guidelines to ensure safe and high-quality repairs.

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