

# V O L V O



## Customer Replacement Part Disclosure & Authorization Form

*Volvo Cars is committed to the safety of all occupants in your vehicle. Ensuring that continued safety is our priority. Having your vehicle repaired after an unforeseen circumstance can be stressful and demanding, especially if this is your first time experiencing it. You may have a lot of questions regarding the estimate and what some of the different part type(s) mean. Below is a list to help you better understand how parts are defined. Certain parts may affect the outcome of your repair, such as repair quality, vehicle performance and possibly vehicle warranty.*

## What are Original Equipment Manufacturer (OEM) Parts?

- *OEM Parts (commonly known as genuine) are identical to the parts that were installed on your vehicle at time of assembly. These parts include mechanical, body & electrical parts. These parts are designed and manufactured specifically to suite your vehicle and are approved by the manufacturer.*

*Utilization of OEM Parts may assist in retaining the vehicles factory warranty or may come with an individual part warranty. Volvo genuine parts are designed and manufactured to exact specifications to help maximize safety, performance, and reliability.*

## What are Aftermarket Parts?

- *Aftermarket parts (commonly known as generic or non-OEM parts) are any mechanical, body, or electrical parts that are manufactured by a manufacturer that has **NOT** been approved by the vehicle(s) manufacturer. These parts are typically designed to be compatible with the vehicle but may not undergo the same testing, validation and material requirement(s) that OEM parts do.*

*These parts may not meet the OEM standards for performance, quality, fitment, corrosion protection, finish, and most importantly safety. Usage of these parts may affect a vehicles factory warranty.*

## What are Salvage Parts?

- *Salvage parts (commonly known as, used ) are mechanical, body, or electrical parts that are manufactured by the OEM or an aftermarket manufacturer.*

*These parts are removed from a vehicle at a salvage yard that has been deemed not repairable or not cost effective to repair. The parts are removed from said vehicle and resold.*

## What are Opt-OE Parts?

- Opt-OE parts are mechanical, body, or electrical parts that may be manufactured by the original manufacturer of the part that was approved by the vehicle manufacturer, but **NOT** be approved to sell as a genuine or OEM part.*

*These parts are not approved by the vehicle manufacturer, sold through the vehicle manufacturers retail location(s), are **NOT** assigned the same part number(s) & **NOT** honored with the vehicles warranty.*

## What are Reconditioned Parts?

- Reconditioned parts (commonly known as recon) are mechanical, body, or electrical parts that are OEM, aftermarket, LKQ or Opt-OE parts that have been removed from another vehicle and repaired or rebuilt for the purpose of reselling.*

*These parts, unless remanufactured by the OEM, may not meet the OEM standards for performance, quality, fitment, corrosion protection, finish, and most importantly safety. Usage of these parts may affect a vehicles factory warranty.*

I hereby authorize the repair center to install the above selected by on my vehicle:

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

***Note: Leased vehicle may require the use of OEM parts when repairing vehicle. Please refer to vehicle lease for requirements.***